

SUTLEJ AUTOMOTIVES

Corp. Office – Vill. Sanghal Sohal, Kapurthala Road, Jalandhar (Pb.)
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GST NO. 03ADMFS7525H1ZW

AMC CONTRACT

Customer Name – _____

Terms & Condition :

- 1) Date of commencement of contract shall be from the date of receipt of this contract paper duly signed and authorized.
- 2) The vehicle(s) mentioned overleaf is in good operating condition on the date of execution of this contract.
- 3) The contract amount payable excludes any taxes and/or governmental levies as or may be applicable later, due to operation of or under any existing or new law.
- 4) All the spares required for the maintenance of the vehicle(s) covered under the maintenance contract with the Company will be at extra charge, based on the prices prevailing at the time of delivery unless they are covered under Golf Car Warranty Policy.
- 5) The Company undertakes to make its best efforts to carry out its obligations under the terms of this contract, as speedily as possible, but will not be responsible to any loss, costs or expenses arising directly or indirectly from any delay. The service contract is essentially designed to perform the routine maintenance service involving a general check up and

periodical adjustments and to get a trouble free performance. The contract involves four services and two breakdown visit in 12 months

6) The Customer shall undertake responsibility to appoint a minimum of one person to be trained as a Key Operator to operate and maintain the vehicle(s) as per the Owner's Manual and to report correctly any problems related to the operations. The Customer further undertakes to provide proper electrical installations and to use voltage stabilizer as recommended and to ensure surge-free stabilized power supply. Any damage caused due to improper electrical installation will not be covered under this contract. Daily & weekly maintenance, battery maintenance (cleaning, charging and filling of distilled water and checking of cell voltage is in scope of the client

7) Charges will be extra as per amount and terms overleaf in case of breakdown/diagnostic visits and repairs of replacements, or any work necessitated in the event of:

a) Malfunction of damage due to incorrect operation, abnormal usage, use of substandard consumable supplied by or procured from unauthorized suppliers/vendors or due to external circumstances such as fire, accident, voltage fluctuations, acts of God, etc.

b) Visits requested for training or shifting of vehicle(s) or additional operations, generally expected to be performed by the Key Operators of The Customer, should it become necessary to carry out such work.

c) Major overhauling and repairs to the equipment are not covered in the scope of this contract which can be undertaken by us at additional cost. For such requirements we shall submit proposal for the work involved with an estimate of spares parts for your approval

d) Any material required for service, consumables, or special tools as and where required by service engineer should be provided by you.

e) Depending on the nature of the maintenance activity, client is expected to arrange for the necessary manpower and handling equipment required to carry out the work

4. The effect of this contract will stand nullified, in case the vehicle(s) is shifted from the original place of installation, the right of property is transferred, the vehicle(s) is misused, dismantled, altered or attachments fitted or serviced by anybody other than the Company's Authorized Service Engineer without the express consent in writing from the Company.

5. This contract will be renewed after the expiry of the warranty period or the expiry of the current Maintenance

Contract by mutual consent if notice to the contrary is not given 30 days before the expiry of the period in course. The Company may terminate this contract at any time by giving one

month prior notice in writing in which event, the Company will refund to The Customer pro-rata charges paid in excess of the period covered.

This contract will get automatically terminated on the last day of the contract period, unless otherwise renewed.

The Company reserves the right to revise the Maintenance Charges by giving three months prior intimation of the revision. The Customer may however sign this contract through written intimation within one month from the date of receipt of The Company's notice of revision. On failure to do so, Company shall assume the customer's concurrence for the revision and will continue to provide service at the revised charges. The Company reserves the right to stop or suspend services to The Customer for the maintenance of the vehicle(s) or supply of spares and consumable, with prior written notices if The Customer does not make payment toward pending bills, within stipulated period as mentioned in the terms and conditions of the invoices.

The contract may be renewed for further period on such terms and conditions as may be agreed upon from time to time

6. While under repair / transport, the customer is advised to ensure that the subject equipment is assured under suitable insurance policy.

7. This contract is subject to exemption from the effects of war, riots, strikes, unlawful occupation and general force majeure shall apply

8. Payment for the service contract should be made in advance by cheque before the contract becomes effective.

9. The cost of spare parts supplied or outside jobs done through by us are to be paid fully in advance.

10. The customer complaint will be attended within 72 hours from the time of reporting.

11. This contract is not transferable.

12. In case of any dispute of difference arising at any time between the parties in respect of this contract the same shall be resolved in accordance with subject to the provisions of the

Indian Arbitration Act, 1940 and only the courts at Jalandhar shall have jurisdiction in all matters arising out of or connected with contract.

Details of Service part of annual Maintenance Contract:

1. Check Battery electrolyte level.
2. Battery Cleaning & applying battery terminal spray for protection.
3. Remove the batteries & clean the batteries apartment.
4. Check steering, linkages & lubricate.
5. Check brake operation & adjust.
6. Check tyres for wear & damage & check tyre pressure.
7. Check Parking brake latches & release & adjust properly.
8. Check speed of vehicle & adjust.
9. Check charger plug & receptacle & damage.
10. Check all electrical & ground wires for tightness or damage & repair.
11. Inspect cart for loose hardware & tighten them as required.
12. Check brake pedal play & adjust.
13. Check brake cables for damage & replace as required.
14. Check resistor assembly for Broken coils or loose connections.
15. Check front wheel alignment.
16. Check all wire insulations for cracks & worn spots.
17. Check / Fill transaxle to plug level.
18. Inspect front wheel bearing & replace if required.

Date :

Auth Sig.